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ORACLE
AI World

Connected AI Agents with Fusion AI Agent Studio and Oracle Integration

Agents bring the intelligence.
Oracle Integration brings the enterprise.

Jürgen Kress

Director Product Management
Oracle



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Agenda

1 The agent brings the intelligence.

Oracle Integration brings the enterprise.

2 Agents need hands

3 Enable AI — don't wait

4 Agentic AI Governance & Human Oversight

5 Summery & next steps

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The challenge is no longer building agents.

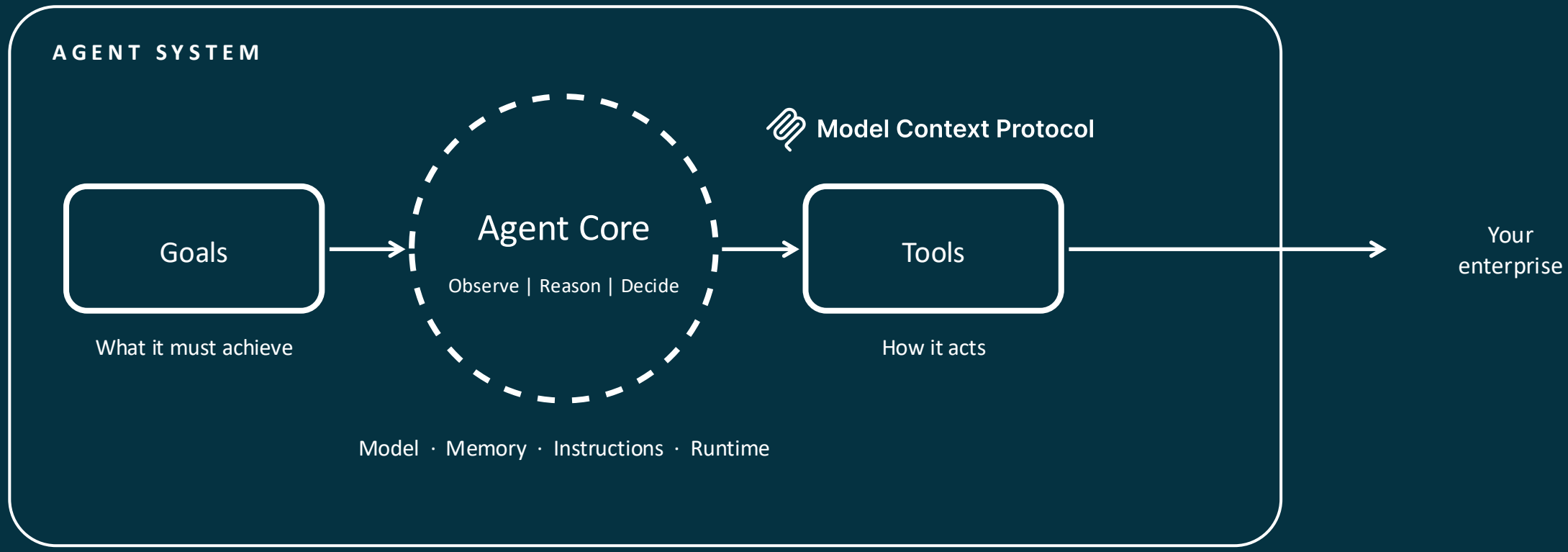
It is trusting them with your enterprise.

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What we mean by agent

Any software that can decide what to do next and act on your enterprise



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Built to connect and automate the enterprise

The foundation enterprises already run on, reimagined for agents

FOUNDATION

Connect

130+ adapters to every application, data source, and trading partner the business runs on

Fusion · NetSuite · SAP · Salesforce · ServiceNow · Workday · databases · events · B2B

Automate

Work that runs the same way every time, across all of those systems

Integration flows · RPA · Rule-based decisions · Human-in-the-loop · Knowledge bases

REIMAGINED FOR AGENTS

Orchestration & tools

Agents reuse your work

Agents call integrations, and integrations call agents

Governed access

One set of rules

Enforced at the gateway, not inside the agent

Agent-ready solutions

Ready to deploy

From the marketplace or publish your own

Agents bring the intelligence. Oracle Integration brings the enterprise.

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Four ways Oracle Integration brings the enterprise to agents

01
Connect & automate

Reuse your investments

02
Orchestration & tools

Predictable AI execution

03
Governed access

Same rules for every agent

04
Agent-ready solutions

Faster time to value

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Agents need hands

Ratish Nair



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accenture

Oracle AI World

Session - Connected AI Agents with Fusion AI Agent Studio and Oracle Integration
Date – Oct 27th 2026

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ORACLE AI WORLD · INTRODUCTION & AGENDA

Agents have hands — and OIC gives them reach

How agents reason — and how OIC lets them act.

YOUR PRESENTER

Ratish Nair

Managing Director, Accenture Oracle Business Group — implementing OIC and Fusion across clients

Working side by side with the Oracle Integration product team to take agentic integration from roadmap to client production.

TODAY'S AGENDA

01 **One invoice, end to end**
The solution architecture: Fusion agents, OIC and a human approver

02 **Both directions, live**
Agent → OIC over MCP and OIC → agent — demo in progress

03 **Agents Use Cases**
Utility, HR and training agents — each acting through OIC

04 **Q&A and close**
Your questions, and where to start

BUILT TO CONNECT AND AUTOMATE THE ENTERPRISE

The foundation enterprises already run on, reimagined for agents

FOUNDATION

Connect
130+ adapters to every application, data source and trading partner
Fusion · NetSuite · SAP · Salesforce · ServiceNow · Workday · events · B2B

Automate
Work that runs the same way every time, across all of those systems
Integration flows · RPA · rules · human-in-the-loop · knowledge bases

REIMAGINED FOR AGENTS

Tools: agents reuse your work
Agents call integrations, and integrations call agents

Governance: one set of rules
One governed path, independent of any agent

Applications: less assembly
Complete applications, deployed as one

THE STORY

An agent can reason, but on its own it can't touch your systems. OIC gives it hands: 130+ adapters into Fusion, SAP, Salesforce and more, running the governed flows your business already trusts — and those flows can call the agent back. The agent decides; OIC acts.

Agents bring the intelligence. Oracle Integration brings the enterprise.

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ORACLE AI WORLD · OIC AGENT FEATURES

OIC gives every AI agent the hands to act

Reuse what you've built, govern what agents do, and put AI into the processes you already run.

Reuse, don't rebuild
One-click MCP server: any integration project becomes an agent tool

Open to any agent
Agentic AI tools for AI Agent Studio, LangChain, Langflow and more

Faster time to value
Low-code AI agents, built where your integrations already live

Governed by design
MCP Gateway, OAuth2, identity propagation and a full audit trail

AI inside the processes you run
AI Agent Studio Adapter: OIC flows call Fusion agents

Documents into decisions
Document AI + OCI GenAI extract and structure invoices in-flow

PATHWAY INTO TODAY'S DEMO

SEE IT · ARCHITECTURE
One invoice, end to end
From PDF to released hold, with a human in control

LIVE DEMO
Both directions, running
Agents call OIC, and OIC calls agents

WHERE IT PAYS OFF
Agents use cases
Utility, HR and training agents, each acting through OIC

WIP

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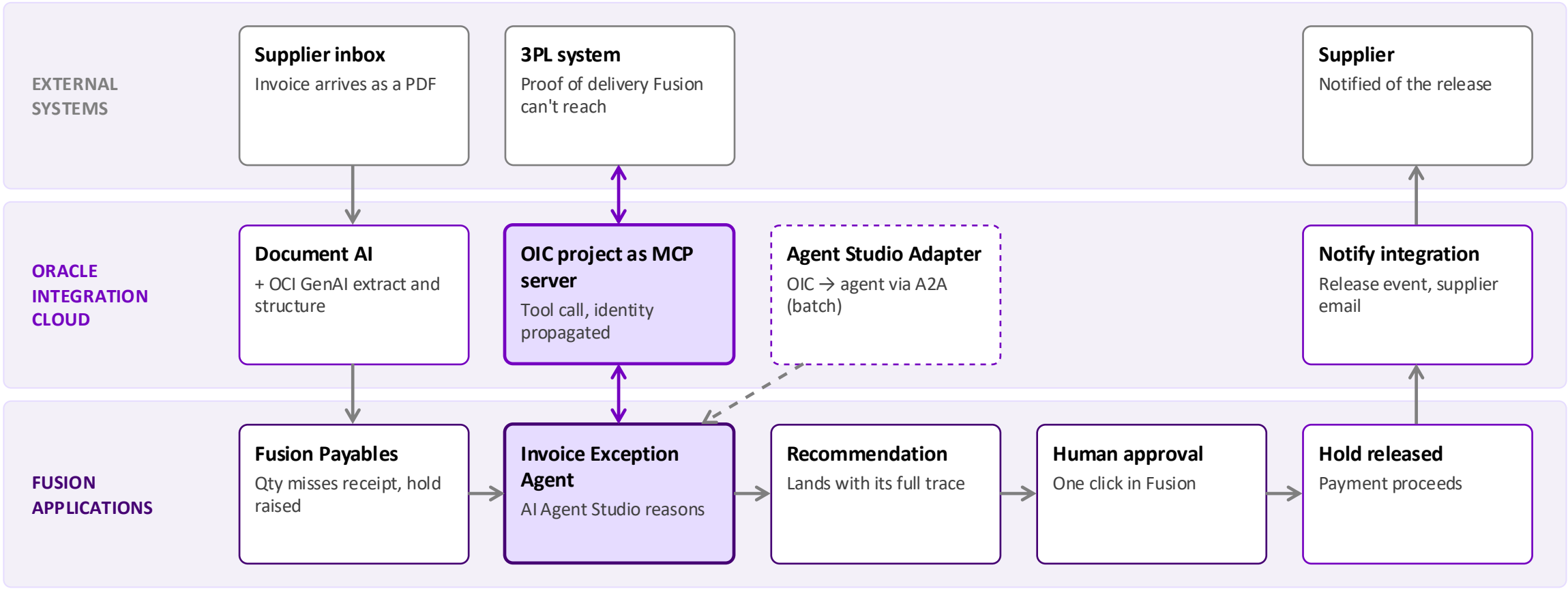
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WIP – Small Teweaks

ORACLE AI WORLD · SOLUTION ARCHITECTURE

One invoice, end to end

Fusion agents reason · OIC extracts, acts and notifies · a human approves



Solid: live demo path · Purple: the agent ↔ OIC join (MCP) · Dashed: reverse direction, OIC calls the agent · OAuth2, identity propagated, every run audited and replayable

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Both directions are now first-class

The agent reaching into your estate, and your estate reaching into the agent.

AGENT → OIC

Publish a project as an MCP server

- A project is the MCP server, with its own URL
- Only registered agentic AI tools are discoverable
- OAuth2, session handling and audit logging included
- The call runs as the end user, identity propagated

Prefer one flow to a catalogue? A REST-trigger integration registers as an External REST tool with no extra setup.

OIC → AGENT

Fusion Agent AI Studio Adapter

- Invoke-only adapter, speaking A2A to Fusion agents
- Agent Discovery — pick the agent at design time
- Send Message — start or continue a conversation
- Get Task — poll and pull the result back in

So a nightly batch can put an agent in the middle of it, instead of waiting to be called.

USE BOTH The agent calls OIC when it needs evidence. OIC calls the agent when it needs judgement.

LIVE DEMO IN PROGRESS Both directions running live: agent → OIC over MCP, and OIC → agent via the AI Studio Adapter.

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3 agents, 3 daily problems solved

Each agent reasons; OIC gives it hands into the systems that hold the answer.

Industry - UTILITIES

ETRM · Invoice Advisor

DAILY PROBLEM

Suppliers – AR/AP Invoices – Actuals. Co-Pilot

WHAT THE AGENT DOES

- Pulls supplier invoices and ETRM trade actuals via OIC
- Matches AR/AP invoices to settled volumes and prices
- Flags variances and drafts dispute or approval notes

BENEFITS TO BUSINESS & TEAMS

- Faster, more accurate invoice settlement
- Analysts work exceptions, not manual matching

AGENTS INVOLVED

Invoice agent + OIC tools: ETRM, Fusion AP/AR, supplier data

HOW USERS ACCESS IT

Ask in Microsoft Copilot (Teams / M365): “Why is this invoice on hold?” — Copilot calls the agent, OIC fetches the answer

Industry - All

Tech · Incident triage

DAILY PROBLEM

AAIR & Business Integration Querying

WHAT THE AGENT DOES

- Answers integration status questions in plain language
- Pulls OIC instance tracking, errors and logs
- Triages failures, resubmits known fixes, escalates the rest

BENEFITS TO BUSINESS & TEAMS

- Faster resolution, fewer support tickets
- Business users self-serve integration status

AGENTS INVOLVED

Tech agent + OIC tools: OIC monitoring, ServiceNow, logs

HOW USERS ACCESS IT

Ask in Microsoft Copilot (Teams / M365): “Why did last night’s supplier sync fail?” — answer and fix status in chat

Industry - All

EAM Systems & Fusion Field Services

DAILY PROBLEM

Maximo/Work Order / POET

WHAT THE AGENT DOES

- Syncs Maximo work orders with Fusion Field Service
- Checks parts, crew skills and schedule availability
- Updates status and flags delays to planners

BENEFITS TO BUSINESS & TEAMS

- Fewer missed or duplicate work orders
- Crews arrive with the right parts and skills

AGENTS INVOLVED

Field service agent + OIC tools: Maximo, Fusion Field Service, scheduling

HOW USERS ACCESS IT

Planners ask in Microsoft Copilot (Teams / M365): “Which work orders are at risk today?” — agent replies via OIC

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ORACLE AI WORLD · LET'S CONNECT

Thank you — let's put your agents to work

Reach out for OIC implementations, agentic use cases, or any questions from today.

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TALK TO US ABOUT

OIC implementations
Fusion, SaaS and on-prem integrations — roadmap to production

Agentic use cases
Find the first agent worth building and give it hands through OIC

Questions from today
The demo, the architecture, or where to start on your landscape

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Thank You

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Enable AI — don't wait

Mike Miller



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Agentic AI Governance & Human Oversight

Praveen Morusupalli



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Summery & next steps

Jürgen Kress



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Next Steps.

1. **Visit the Oracle Integration Page**
   www.oracle.com/integration

2. **Attend a free hands-on training**
   www.blogs.oracle.com/soacommunity/links

3. **Start a free cloud trial**
   www.oracle.com/cloud/free/

Oracle Integration

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Thank you

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